



Starry Elf Studios

Information About You

Name: _____ Phone Number: _____

Street Address: _____

City: _____ State: _____ ZIP Code: _____

Email Address: _____

If you would like your order shipped to a different address, please fill in the address information below and indicate the name of the recipient.

Name: _____ Phone Number: _____

Street Address: _____

City: _____ State: _____ ZIP Code: _____

My DVD Player Plays:

DVD-R DVD+R (if unchecked, the default format will be DVD-R, which is the most common for newer model DVD players. The newest models play both types.)

I prefer to pay:

- With Cash when my project is delivered in person.
- With Check or Money Order by mail (project will be mailed to you when check clears).
- With a credit card using a PayPal account (project will be mailed/delivered when transaction clears).



Starry Elf Studios

Information About Your Project

About how many hours of tape do you have in your project? _____
(We will use this to provide an estimate of your project's cost. If unknown, leave blank.)

Number of tapes provided: _____ VHS; _____ VHS-C; _____ other

Menu Style Selection: _____ Your project includes a menu system, which allows you to skip to specific chapters on your disc. Samples of menus are available at www.starryelfstudios.com/samples.html.

Font Style Selection: _____ Please select your preferred font style. For optional font selections, visit www.starryelfstudios.com/samples.html.

[Please note if you do not enter a selection above, The Elves will pick for you and select a font and menu style that they feel complements your project.

How Many additional copies of your project would you like? _____ (\$5.00 each--Copies include the disc, disc label, disc case, and case cover)

Are you interested in adding music to your project? _____
If yes, we will contact you to gather your specific needs rather than asking you to write them all here.

(There is an additional \$7 fee to embed the music into your soundtrack. Music can include either our generic free-use music selections, or it can include music that you own and can provide in .mp3 or .wav or original CD format.) Samples are available at <http://www.starryelfstudios.com/music.html>.

Title of your project: _____

Would you like an image or title etched onto the label side of your disc (\$3.50 additional charge per disc)? _____

If yes, would you prefer title or picture/graphic (send us a copy of your picture in .jpg or .bmp format to starryelfstudios@yahoo.com).

Would you like one of The Elves to contact you regarding a custom project (i.e., video editing, subtitles) or special instructions?

Yes! If so, please provide us with your desired method of contact:

Starry Elf Studios

Elves do not like legalese, but to protect our studio and to provide quality services at affordable prices we must insist on the following:

Disclaimers, Terms & Conditions of Service:

30 Day Window for Disputes

The Client must notify Starry Elf Studios (hereafter "The Studio") in writing of any claim concerning any invoice within 30 days of the date of the invoice. The Studio will not be liable in respect of any claim notified after such time.

Studio's Limited Liability for Lost/Damaged Goods

By submitting any film, VHS tape, or any other media to The Studio for processing or any other handling, the Client agrees that if such film, VHS tape, or any other media is damaged, lost, or mishandled by The Studio, even though due to negligence or other fault, liability will be limited to replacement of an equivalent amount of unexposed blank tape or other blank media and processing from The Studio. The foregoing will be the Client's exclusive remedy for any such loss, damage, or mishandling. Except for such replacement, the acceptance for processing, or handling of any film, VHS tape, or any other media is without warranty whatsoever (whether expressed or implied) or other liability of any kind. Recovery for incidental or consequential damages is specifically excluded.

If The Studio is unable to fulfill order due to circumstances beyond the Studio's control

The Studio will not be liable for any failure to perform, any contract between The Studio and the Client which is due to any circumstances beyond The Studio control including (but not limited to); inability to secure materials, supplies or transport; or scarcity of fuel, power or components; or machine breakdown, theft, vandalism, fire, storm, flood, other act of God, war, civil disturbance, or other action beyond the control of the Studio.

Client Promises to Pay

The Client promises to pay in full any moneys owed to The Studio and understands that failure to make full payment will result in The Studio withholding the Client's deposited materials (VHS tapes, etc.) and any Studio-produced work until payment in full is received. The Client also understands and agrees to pay an additional 5% penalty on all outstanding balances due if not paid after 30 days of due date indicated on the invoice.

The Client hereby declares the following statement: "I am 18 years of age or older, and I am competent to contract in my own name, and I have read, understand, and agree to be bound by the terms and conditions of this order form."

Name (please print): _____

Signature: _____ Date: _____